

Warped Door Policy/Cabinet Care

Wolf Signature cabinetry is constructed to strict specifications, including the moisture content present in wood. When the moisture content is maintained at a constant level, Wolf Signature is able to minimize the amount of expansion and contraction associated with natural wood. When a great amount of expansion and contraction occur, the result can be a warped door. By strictly controlling the amount of humidity present during manufacturing, Wolf Signature is helping to ensure you receive a quality product.

Because wood is a natural product, each piece of wood exhibits its own unique color and grain variations. These differences give wood its genuine beauty. The wood's natural properties also determine how each individual piece will react to changing weather conditions. Therefore, eliminating warped doors is virtually impossible.

If you feel that you have a warped door, Wolf Signature requires that you perform initial testing to determine the extent of the problem.

1. Remove the door from the cabinet and remove all decorative surface knobs or pulls and hinges.
2. Place the door on a completely flat surface, as determined by using a level, and alternately press on the opposite corners to observe if the door "rocks" or pulls away from the flat surface.
3. If you observe a gap between the door and flat surface, measure the distance to determine the amount of warpage.
 - A door must be warped at least $\frac{1}{4}$ " before it can be considered for replacement. When ordering a replacement by using Wolf Signature Part Replacement Order Form, be sure to fill in the reason for proper replacement code as "06".
 - If the door is warped less than $\frac{1}{4}$ ", we recommend you allow a complete heating and cooling cycle (summer to winter) to allow the door to reach moisture equilibrium. Adding magnetic catches or roller catches will often correct minor problems.
4. If the door does not pull away from the flat surface, it is not warped. Most likely, there is a problem with the cabinet installation. When cabinets are not properly installed in a level or plumb position, they will become racked and will cause the door to appear warped. To check for a racked cabinet, place a level on one end rail. The bubble in the level will appear centered if the cabinet was properly installed in a level position. Now, place the level on the other end rail. Again, if the bubble appears centered the cabinet is properly installed in a level position. Any variations in the location of the bubble will indicate the cabinet was not properly installed. (A plumb bob will reveal the same information.)

Another proper installation check is to place the level in the top, and then bottom of the installed cabinet's face frame. Identify the bubble's position in both, top and bottom, locations of the face frame. The bubble's position will indicate if the cabinet was not properly installed.

Cabinet Care Suggestions

Cleaning Tip: Never use a dishcloth to clean or dry cabinet exteriors or interiors. Remnants of detergent or grease may be contained within the dishcloth.

Interiors: Wolf Signature cabinet interiors are surfaced with a quality Maple Laminate, a quality laminate material that resists scuffs, marks, and most common household spills.

1. To clean the interior surface, simply wipe with a damp cloth or sponge, then dry.
2. To remove food residue or grease, use the suds from any common dishwashing liquid and a damp cloth to wipe clean. Dry thoroughly.

CAUTION: If a spill occurs, it is important to clean up the spill and dry the surface immediately. A spill left unattended will soak through the natural Maple laminate and cause damage.

Exteriors — Wood Finish: Wolf Signature wood exteriors are manufactured with a quality finish that protects the wood and brings out its full beauty. To maintain your cabinets' appearance, Wolf Signature recommends cleaning them at least once a month.

1. Simply wipe the surface of your cabinets with a clean damp cloth, then dry.
2. To remove general soil or grease, use the suds from any common dishwashing liquid and a damp cloth to wipe clean. Dry thoroughly.
3. Excess moisture can damage any cabinet finish; areas near the sink, range, dishwasher, oven and baseboards are the most susceptible. Keep these surfaces dry.
4. Because Wolf Signature uses a quality varnish on the finish, waxing your cabinets is not necessary. If waxing is preferred, use any furniture polish or lemon oil recommended for fine furniture. Be sure to completely wipe off the excess wax to avoid build-up.

CAUTION: Avoid using cleaners that contain bleach, ammonia or state on the label they have any type of abrasives. These cleaners can cause damage to your cabinet finish.

Exteriors — SmartShield: Some Wolf Signature styles use doors and drawer fronts with a laminate or thermofoil finish. To clean this type of finish, Wolf Signature recommends the same procedure described for wood exteriors.